

Helping People. Changing Lives.



Rural Office of Community Services, Inc.
PO Box 547, 106 SW West, Wagner, SD 57380

www.rocsinc.org

605-384-3883 Fax: 605-384-3737

About The Agency

Private Non-Profit Community Action Agency

Executive Director: Peter Smith psmith@rocsinc.org

Main Office: Wagner, SD

Service Area: 20 (22) Counties – Aurora, Bon Homme, Brule, Buffalo, Charles Mix, Clay, Davison, Douglas, Gregory, Hanson, Hutchinson, Jerauld, Jones, Lyman, Mellette, Sanborn, Tripp, Todd, Union, Yankton. Weatherization and Transit include Lincoln and Turner Counties.

Programs Offered:

ROCS Weatherization

The Rural Office of Community Services, Inc. Weatherization Program is designed to help low-income households overcome the high cost of energy through conservation measures. The Auditor/Inspector will conduct an energy audit and perform diagnostic tests. Priority measures are air leakage reduction, insulation and health and safety concerns.

Labor and materials are provided for weatherization assistance. Priority is given to the elderly, handicapped and families with children. Assistance is provided in 22 counties.

The Weatherization Program also performs furnace tests to determine whether the furnace is safe and operating efficiently or whether a hazardous unit is in need of repair or replacement.

The LIEAP Furnace Repair and Replacement program will assist eligible households that meet the State Energy Assistance income guidelines with emergency furnace repair or replacement. This program assisted 220 households with repair or replacements.

ROCS also began providing a fee based Audit Service to families who don't qualify for Weatherization Services. This service allows homeowners to determine what measures are necessary to make their homes more energy efficient.

Contact Information: Steve Nielsen, Weatherization Director – snielsen@rocsinc.org . Phone 605-384-3883

HOME Homeowner Rehabilitation Program

The HOME Program is a forgivable loan program to income eligible households to make improvements to their homes. Each eligible household could receive up to \$15,000 for home repairs. This loan is forgivable over a 5 year period. Eligible repairs can include, but not limited to, roof repair, siding repair, minor remodeling, handicapped accessibility.

Contact Melissa Johnson, Weatherization Assistant. mjohnson@rocsinc.org. Phone 605-384-3883

ROCS Dining Services

The ROCS Dining Services program provides a nutritious noon meal five days a week at a nutrition site. Home delivery is available for those who are unable to leave their homes. The program is for anyone 60 years of age or older and their spouses; however, anyone may receive a meal.

For site locations, visit www.rocsinc.org. For program inquiries, contact Dining Services Director Rebecca Brown – rbrown@rocsinc.org

ROCS Transit

ROCS Transit is a network of rural transportation projects providing on demand transit options in rural communities. There is no income guidelines or requirements. This is a fee based program (pay per ride.) "Anyone Can Ride."

ROCS Transit strives towards providing an affordable, accessible option for many communities to meet their transportation needs.

For bus locations, visit www.rocsinc.org. For program inquiries, contact ROCS Transit Director Jackie Scott – jscott@rocsinc.org

ROCS Community Services

ROCS Inc. employs five Outreach Providers with offices located in Lake Andes, Wagner, Mitchell, Yankton and Chamberlain. ROCS has a contract agreement with the Family Resource Center in Winner to provide services to Tripp County. The Outreach Providers take applications and assist clients with emergency needs including food pantries, shelter assistance, utility assistance, rental assistance and the garden project. The Outreach Providers provide referrals to other programs such as the Department of Social Services, WIC, Fuel Assistance, SSI, SHINE and Prescription Programs.

Most programs have an income guideline and require an application to be filled out.

Programs Available

Seasonal Programs:

Garden Project – March – June
School Supply Distribution – July-August
VITA – Free Income Tax Preparation – January – April

Year Round Programs:

Emergency Utility Assistance/Deposit Assistance
Rental Deposit/First Months Rent/Past Due Rent
Emergency Motel Assistance
New Employment Program
Public Transportation Pass Program
Homeless Prevention and Rapid Re-Housing Program
Food Pantries/Food Vouchers

For program information visit www.rocsinc.org. For general program inquiries, contact Community Services Director Darci Bultje at dbultje@rocsinc.org

Emergency Services Contacts:

In Yankton, Clay, Bon Homme and Union Counties contact Julie Greenfield at jgreenfield@rocsinc.org. Phone 605-665-4559.

In Charles Mix, Gregory, Douglas and Hutchinson Counties, contact Becky Sieh at the Lake Andes office – 605-487-7634, Wagner office -605-384-3883 or bsieh@rocsinc.org.

In Aurora, Davison, Hanson, Sanborn and Jerauld counties, contact Dave Strohmayer in Mitchell at 605-996-9626 or dstrohmayer@rocsinc.org.

In Brule, Buffalo, Jones, Lyman, Mellette and Todd counties, contact Jean Shrake at 605-234-6474 or jshrake@rocsinc.org

In Tripp County, contact the Winner Resource Center for Families – 605-842-2736.